



RECALL RESPONSE

Acknowledgement and Receipt Form
Response is Required

For Sage Use Only	
Consignee #:	_____
Receipt Date:	_____
Processed By:	_____
RMA#:	_____

Are you a:

<input type="checkbox"/>	Distributor	Branch #:	_____
<input type="checkbox"/>	Healthcare Facility	If you are a facility, who is your Distributor and location:	_____
<input type="checkbox"/>	Other	If "Other", please describe:	_____

Please print the following information:

Facility/Distributor Name:	_____	Your Name:	_____
Address:	_____	Title:	_____
City:	_____	Email:	_____
State:	_____	Zip:	_____
		Phone:	_____

I have read and understand the recall instructions provided in the letter dated _____. Yes No

Signature: _____ Date: _____

Please check all that apply:

- All facilities or customers to which we have distributed the affected product have been notified by providing a copy of the letter and this recall return response form.
Date of communication: _____
- Our inventory has been inspected, and no affected code(s) were found.
- Affected code(s) will be returned. Enter lot # and quantity in the table on following page.

A replacement order will be sent and you will be contacted by Customer Service to coordinate the return of the affected product. Distributors will be issued credit.

RETURN COMPLETED FORM TO: FAX 1-224-387-2130, EMAIL recall@sageproducts.com, or MAIL to:

Attn: Customer Service Department - Recall
Company: Sage Products LLC
3909 Three Oaks Rd
Cary, IL 60013

Please call Customer Service, 1-800-421-6556 or email, recall@sageproducts.com, with any questions.

COMMENTS: _____



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Lot #	Product Code	Comfort Shield Barrier Cream Cloth Description	Quantity (Cases)	Quantity (Eaches)
46225	7502	COMFORT SHIELD 3-PACK SMALL		
46554	7502	COMFORT SHIELD 3-PACK SMALL		
46915	7502	COMFORT SHIELD 3-PACK SMALL		
49296	7502	COMFORT SHIELD 3-PACK SMALL		
49343	7502	COMFORT SHIELD 3-PACK SMALL		
50626	7502	COMFORT SHIELD 3-PACK SMALL		
50634	7502	COMFORT SHIELD 3-PACK SMALL		
50639	7502	COMFORT SHIELD 3-PACK SMALL		
51310	7502	COMFORT SHIELD 3-PACK SMALL		
51313	7502	COMFORT SHIELD 3-PACK SMALL		
51340	7502	COMFORT SHIELD 3-PACK SMALL		
52388	7502	COMFORT SHIELD 3-PACK SMALL		
52395	7502	COMFORT SHIELD 3-PACK SMALL		
52403	7502	COMFORT SHIELD 3-PACK SMALL		
52421	7502	COMFORT SHIELD 3-PACK SMALL		
52912	7502	COMFORT SHIELD 3-PACK SMALL		
52915	7502	COMFORT SHIELD 3-PACK SMALL		
52918	7502	COMFORT SHIELD 3-PACK SMALL		
53508	7502	COMFORT SHIELD 3-PACK SMALL		
54815	7502	COMFORT SHIELD 3-PACK SMALL		
56307	7502	COMFORT SHIELD 3-PACK SMALL		
56311	7502	COMFORT SHIELD 3-PACK SMALL		
56316	7502	COMFORT SHIELD 3-PACK SMALL		
56457	7502	COMFORT SHIELD 3-PACK SMALL		
45489	7503	COMFORT SHIELD 3-PACK LARGE		
45537	7503	COMFORT SHIELD 3-PACK LARGE		
45631	7503	COMFORT SHIELD 3-PACK LARGE		
45781	7503	COMFORT SHIELD 3-PACK LARGE		
46345	7503	COMFORT SHIELD 3-PACK LARGE		
46708	7503	COMFORT SHIELD 3-PACK LARGE		
46763	7503	COMFORT SHIELD 3-PACK LARGE		
47378	7503	COMFORT SHIELD 3-PACK LARGE		
47723	7503	COMFORT SHIELD 3-PACK LARGE		
48347	7503	COMFORT SHIELD 3-PACK LARGE		
49057	7503	COMFORT SHIELD 3-PACK LARGE		
49498	7503	COMFORT SHIELD 3-PACK LARGE		
49576	7503	COMFORT SHIELD 3-PACK LARGE		
49869	7503	COMFORT SHIELD 3-PACK LARGE		
51306	7503	COMFORT SHIELD 3-PACK LARGE		
51309	7503	COMFORT SHIELD 3-PACK LARGE		
51720	7503	COMFORT SHIELD 3-PACK LARGE		
52187	7503	COMFORT SHIELD 3-PACK LARGE		
52216	7503	COMFORT SHIELD 3-PACK LARGE		
52226	7503	COMFORT SHIELD 3-PACK LARGE		
52235	7503	COMFORT SHIELD 3-PACK LARGE		
52239	7503	COMFORT SHIELD 3-PACK LARGE		
52415	7503	COMFORT SHIELD 3-PACK LARGE		
52694	7503	COMFORT SHIELD 3-PACK LARGE		
52702	7503	COMFORT SHIELD 3-PACK LARGE		
52711	7503	COMFORT SHIELD 3-PACK LARGE		
52722	7503	COMFORT SHIELD 3-PACK LARGE		
52968	7503	COMFORT SHIELD 3-PACK LARGE		
53000	7503	COMFORT SHIELD 3-PACK LARGE		
53957	7503	COMFORT SHIELD 3-PACK LARGE		
54543	7503	COMFORT SHIELD 3-PACK LARGE		
54597	7503	COMFORT SHIELD 3-PACK LARGE		
53304	7508	COMFORT SHIELD 8-PACK		
53339	7508	COMFORT SHIELD 8-PACK		
53342	7508	COMFORT SHIELD 8-PACK		
53357	7508	COMFORT SHIELD 8-PACK		
55784	7508	COMFORT SHIELD 8-PACK		
50806	7524	COMFORT SHIELD TUB 24-PACK		
52305	7524	COMFORT SHIELD TUB 24-PACK		
48066	7526	COMFORT SHIELD FLEXIBLE, 24-PACK		
48110	7526	COMFORT SHIELD FLEXIBLE, 24-PACK		
48596	7526	COMFORT SHIELD FLEXIBLE, 24-PACK		
48668	7526	COMFORT SHIELD FLEXIBLE, 24-PACK		



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Lot #	Product Code	Comfort Shield Barrier Cream Cloth Description	Quantity (Cases)	Quantity (Eaches)
49249	7526	COMFORT SHIELD FLEXIBLE, 24-PACK		
49335	7526	COMFORT SHIELD FLEXIBLE, 24-PACK		
49535	7526	COMFORT SHIELD FLEXIBLE, 24-PACK		
50614	7526	COMFORT SHIELD FLEXIBLE, 24-PACK		
50702	7526	COMFORT SHIELD FLEXIBLE, 24-PACK		
50988	7526	COMFORT SHIELD FLEXIBLE, 24-PACK		
51288	7526	COMFORT SHIELD FLEXIBLE, 24-PACK		
51715	7526	COMFORT SHIELD FLEXIBLE, 24-PACK		
51745	7526	COMFORT SHIELD FLEXIBLE, 24-PACK		
51749	7526	COMFORT SHIELD FLEXIBLE, 24-PACK		
51754	7526	COMFORT SHIELD FLEXIBLE, 24-PACK		
51765	7526	COMFORT SHIELD FLEXIBLE, 24-PACK		
51870	7526	COMFORT SHIELD FLEXIBLE, 24-PACK		
52484	7526	COMFORT SHIELD FLEXIBLE, 24-PACK		
52864	7526	COMFORT SHIELD FLEXIBLE, 24-PACK		
53095	7526	COMFORT SHIELD FLEXIBLE, 24-PACK		
53398	7526	COMFORT SHIELD FLEXIBLE, 24-PACK		
54081	7526	COMFORT SHIELD FLEXIBLE, 24-PACK		
54373	7526	COMFORT SHIELD FLEXIBLE, 24-PACK		
55537	7526	COMFORT SHIELD FLEXIBLE, 24-PACK		
56020	7526	COMFORT SHIELD FLEXIBLE, 24-PACK		
56107	7526	COMFORT SHIELD FLEXIBLE, 24-PACK		
45408	7905	COMFORT SHIELD 8-PACK		
45427	7905	COMFORT SHIELD 8-PACK		
45451	7905	COMFORT SHIELD 8-PACK		
45468	7905	COMFORT SHIELD 8-PACK		
45483	7905	COMFORT SHIELD 8-PACK		
45557	7905	COMFORT SHIELD 8-PACK		
45650	7905	COMFORT SHIELD 8-PACK		
45768	7905	COMFORT SHIELD 8-PACK		
45893	7905	COMFORT SHIELD 8-PACK		
45998	7905	COMFORT SHIELD 8-PACK		
46169	7905	COMFORT SHIELD 8-PACK		
46432	7905	COMFORT SHIELD 8-PACK		
46512	7905	COMFORT SHIELD 8-PACK		
46551	7905	COMFORT SHIELD 8-PACK		
46608	7905	COMFORT SHIELD 8-PACK		
46647	7905	COMFORT SHIELD 8-PACK		
46669	7905	COMFORT SHIELD 8-PACK		
46841	7905	COMFORT SHIELD 8-PACK		
46851	7905	COMFORT SHIELD 8-PACK		
46970	7905	COMFORT SHIELD 8-PACK		
47058	7905	COMFORT SHIELD 8-PACK		
47115	7905	COMFORT SHIELD 8-PACK		
47202	7905	COMFORT SHIELD 8-PACK		
47309	7905	COMFORT SHIELD 8-PACK		
47420	7905	COMFORT SHIELD 8-PACK		
47436	7905	COMFORT SHIELD 8-PACK		
47512	7905	COMFORT SHIELD 8-PACK		
47560	7905	COMFORT SHIELD 8-PACK		
47800	7905	COMFORT SHIELD 8-PACK		
47837	7905	COMFORT SHIELD 8-PACK		
48134	7905	COMFORT SHIELD 8-PACK		
48154	7905	COMFORT SHIELD 8-PACK		
48928	7905	COMFORT SHIELD 8-PACK		
48943	7905	COMFORT SHIELD 8-PACK		
49149	7905	COMFORT SHIELD 8-PACK		
49222	7905	COMFORT SHIELD 8-PACK		
49386	7905	COMFORT SHIELD 8-PACK		
49466	7905	COMFORT SHIELD 8-PACK		
49600	7905	COMFORT SHIELD 8-PACK		
49926	7905	COMFORT SHIELD 8-PACK		
50578	7905	COMFORT SHIELD 8-PACK		
50585	7905	COMFORT SHIELD 8-PACK		
50596	7905	COMFORT SHIELD 8-PACK		
50600	7905	COMFORT SHIELD 8-PACK		
50910	7905	COMFORT SHIELD 8-PACK		



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Lot #	Product Code	Comfort Shield Barrier Cream Cloth Description	Quantity (Cases)	Quantity (Eaches)
51204	7905	COMFORT SHIELD 8-PACK		
51260	7905	COMFORT SHIELD 8-PACK		
51268	7905	COMFORT SHIELD 8-PACK		
51293	7905	COMFORT SHIELD 8-PACK		
51344	7905	COMFORT SHIELD 8-PACK		
51438	7905	COMFORT SHIELD 8-PACK		
51522	7905	COMFORT SHIELD 8-PACK		
51527	7905	COMFORT SHIELD 8-PACK		
51531	7905	COMFORT SHIELD 8-PACK		
51755	7905	COMFORT SHIELD 8-PACK		
51824	7905	COMFORT SHIELD 8-PACK		
52016	7905	COMFORT SHIELD 8-PACK		
52079	7905	COMFORT SHIELD 8-PACK		
52083	7905	COMFORT SHIELD 8-PACK		
52263	7905	COMFORT SHIELD 8-PACK		
52308	7905	COMFORT SHIELD 8-PACK		
52397	7905	COMFORT SHIELD 8-PACK		
52407	7905	COMFORT SHIELD 8-PACK		
52538	7905	COMFORT SHIELD 8-PACK		
52614	7905	COMFORT SHIELD 8-PACK		
52615	7905	COMFORT SHIELD 8-PACK		
52644	7905	COMFORT SHIELD 8-PACK		
52659	7905	COMFORT SHIELD 8-PACK		
52661	7905	COMFORT SHIELD 8-PACK		
52676	7905	COMFORT SHIELD 8-PACK		
52737	7905	COMFORT SHIELD 8-PACK		
52946	7905	COMFORT SHIELD 8-PACK		
53359	7905	COMFORT SHIELD 8-PACK		
53624	7905	COMFORT SHIELD 8-PACK		
53724	7905	COMFORT SHIELD 8-PACK		
53849	7905	COMFORT SHIELD 8-PACK		
53850	7905	COMFORT SHIELD 8-PACK		
54498	7905	COMFORT SHIELD 8-PACK		
54544	7905	COMFORT SHIELD 8-PACK		
54653	7905	COMFORT SHIELD 8-PACK		
54693	7905	COMFORT SHIELD 8-PACK		
54734	7905	COMFORT SHIELD 8-PACK		
54769	7905	COMFORT SHIELD 8-PACK		
54771	7905	COMFORT SHIELD 8-PACK		
54856	7905	COMFORT SHIELD 8-PACK		
54945	7905	COMFORT SHIELD 8-PACK		
55365	7905	COMFORT SHIELD 8-PACK		
55629	7905	COMFORT SHIELD 8-PACK		
55781	7905	COMFORT SHIELD 8-PACK		
56255	7905	COMFORT SHIELD 8-PACK		
56263	7905	COMFORT SHIELD 8-PACK		
56273	7905	COMFORT SHIELD 8-PACK		
56353	7905	COMFORT SHIELD 8-PACK		

Lot #	Product Code	2% Chlorhexidine Gluconate Cloth Description	Quantity (Cases)	Quantity (Eaches)
50749	9705	2% CHLORHEXIDINE GLUCONATE 2-PACK		
50765	9705	2% CHLORHEXIDINE GLUCONATE 2-PACK		
50771	9705	2% CHLORHEXIDINE GLUCONATE 2-PACK		
50773	9705	2% CHLORHEXIDINE GLUCONATE 2-PACK		
52839	9705	2% CHLORHEXIDINE GLUCONATE 2-PACK		
52843	9705	2% CHLORHEXIDINE GLUCONATE 2-PACK		
52855	9705	2% CHLORHEXIDINE GLUCONATE 2-PACK		
52861	9705	2% CHLORHEXIDINE GLUCONATE 2-PACK		
53840	9705	2% CHLORHEXIDINE GLUCONATE 2-PACK		
54763	9780	2% CHLORHEXIDINE GLUCONATE 2-PACK		
54760	9701-P	2% CHLORHEXIDINE GLUCONATE 2-PACK		

Lot #	Product Code	Incontinence Clean-up Cloth Description	Quantity (Cases)	Quantity (Eaches)
52588	7505	INCONTINENCE CLEAN-UP CLOTH		
52596	7505	INCONTINENCE CLEAN-UP CLOTH		
52603	7505	INCONTINENCE CLEAN-UP CLOTH		
52607	7505	INCONTINENCE CLEAN-UP CLOTH		
53401	7505	INCONTINENCE CLEAN-UP CLOTH		



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Lot #	Product Code	Incontinence Clean-up Cloth Description	Quantity (Cases)	Quantity (Eaches)
53425	7505	INCONTINENCE CLEAN-UP CLOTH		
54432	7505	INCONTINENCE CLEAN-UP CLOTH		
55892	7505	INCONTINENCE CLEAN-UP CLOTH		
Lot #	Product Code	Comfort Bath Cleansing Washcloths Description	Quantity (Cases)	Quantity (Eaches)
50777	7803	ESSENTIAL BATH FF 8PK WITH 3.9		
50812	7803	ESSENTIAL BATH FF 8PK WITH 3.9		
50832	7803	ESSENTIAL BATH FF 8PK WITH 3.9		
50852	7803	ESSENTIAL BATH FF 8PK WITH 3.9		
47226	7805	ESSENTIAL FF-8PK DIGNITY HEALT		
47972	7805	ESSENTIAL FF-8PK DIGNITY HEALT		
48823	7805	ESSENTIAL FF-8PK DIGNITY HEALT		
47178	7815	DEODORANT BATH 5-PACK		
47463	7815	DEODORANT BATH 5-PACK		
48186	7815	DEODORANT BATH 5-PACK		
49194	7815	DEODORANT BATH 5-PACK		
49181	7818	DEODORANT BATH 8-PACK		
46097	7855	COMFORT BATH 5-PACK		
47127	7855	COMFORT BATH 5-PACK		
47845	7855	COMFORT BATH 5-PACK		
48796	7855	COMFORT BATH 5-PACK		
48126	7856	ESSENTIAL BATH LITE FF 5PK WIT		
49056	7856	ESSENTIAL BATH LITE FF 5PK WIT		
51203	7856	ESSENTIAL BATH LITE FF 5PK WIT		
52547	7856	ESSENTIAL BATH LITE FF 5PK WIT		
47899	7903	COMFORT BATH, FF 8-PACK		
46024	7907	COMFORT BATH, FF 4-PACK		
47290	7907	COMFORT BATH, FF 4-PACK		
47298	7907	COMFORT BATH, FF 4-PACK		
48019	7907	COMFORT BATH, FF 4-PACK		
48862	7907	COMFORT BATH, FF 4-PACK		
49719	7907	COMFORT BATH, FF 4-PACK		
49742	7907	COMFORT BATH, FF 4-PACK		
51277	7907	COMFORT BATH, FF 4-PACK		
52560	7907	COMFORT BATH, FF 4-PACK		
53166	7907	COMFORT BATH, FF 4-PACK		
54080	7907	COMFORT BATH, FF 4-PACK		
54909	7907	COMFORT BATH, FF 4-PACK		
55627	7907	COMFORT BATH, FF 4-PACK		
56223	7907	COMFORT BATH, FF 4-PACK		
45811	7942	DEODORANT BATH 8-PACK		
47167	7942	DEODORANT BATH 8-PACK		
47439	7942	DEODORANT BATH 8-PACK		
48169	7942	DEODORANT BATH 8-PACK		
49148	7942	DEODORANT BATH 8-PACK		
51109	7942	DEODORANT BATH 8-PACK		
45841	7943	DEODORANT CLEAN-UP BATH 3-PACK		
47190	7943	DEODORANT CLEAN-UP BATH 3-PACK		
47471	7943	DEODORANT CLEAN-UP BATH 3-PACK		
47505	7943	DEODORANT CLEAN-UP BATH 3-PACK		
48196	7943	DEODORANT CLEAN-UP BATH 3-PACK		
49208	7943	DEODORANT CLEAN-UP BATH 3-PACK		
49770	7943	DEODORANT CLEAN-UP BATH 3-PACK		
50865	7943	DEODORANT CLEAN-UP BATH 3-PACK		
51139	7943	DEODORANT CLEAN-UP BATH 3-PACK		
51173	7943	DEODORANT CLEAN-UP BATH 3-PACK		
52085	7943	DEODORANT CLEAN-UP BATH 3-PACK		
52117	7943	DEODORANT CLEAN-UP BATH 3-PACK		
52122	7943	DEODORANT CLEAN-UP BATH 3-PACK		
52130	7943	DEODORANT CLEAN-UP BATH 3-PACK		
52137	7943	DEODORANT CLEAN-UP BATH 3-PACK		
53206	7943	DEODORANT CLEAN-UP BATH 3-PACK		
53241	7943	DEODORANT CLEAN-UP BATH 3-PACK		
54114	7943	DEODORANT CLEAN-UP BATH 3-PACK		
54918	7943	DEODORANT CLEAN-UP BATH 3-PACK		
55679	7943	DEODORANT CLEAN-UP BATH 3-PACK		
56256	7943	DEODORANT CLEAN-UP BATH 3-PACK		



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Lot #	Product Code	Comfort Bath Cleansing Washcloths Description	Quantity (Cases)	Quantity (Eaches)
45952	7956	COMFORT BATH, FF 5-PACK		
47243	7956	COMFORT BATH, FF 5-PACK		
47999	7956	COMFORT BATH, FF 5-PACK		
48849	7956	COMFORT BATH, FF 5-PACK		
51263	7956	COMFORT BATH, FF 5-PACK		
49128	7959	BATH CLOTHS FF 5-PK		
46068	7982	IMPREVA BATH W/FRAGRANCE		
47306	7982	IMPREVA BATH W/FRAGRANCE		
47818	7982	IMPREVA BATH W/FRAGRANCE		
48743	7982	IMPREVA BATH W/FRAGRANCE		
45975	7987	IMPREVA FF BATH - 5 PK - 78		
46601	7987	IMPREVA FF BATH - 5 PK - 78		
47263	7987	IMPREVA FF BATH - 5 PK - 78		
48090	7987	IMPREVA FF BATH - 5 PK - 78		
48586	7987	IMPREVA FF BATH - 5 PK - 78		
48693	7987	IMPREVA FF BATH - 5 PK - 78		
48023	7988	IMPREVA FF BATH - 8 PK - 60		
48595	7988	IMPREVA FF BATH - 8 PK - 60		
48649	7988	IMPREVA FF BATH - 8 PK - 60		
51307	9775	COMFORT BATH, FF 2-PACK		
54475	9775	COMFORT BATH, FF 2-PACK		
47304	7800-MC	ESSENTIAL BATH 8-PACK		
47816	7800-MC	ESSENTIAL BATH 8-PACK		
53717	9702-P	COMFORT BATH, FF 2-PACK		
54483	9702-P	COMFORT BATH, FF 2-PACK		

Lot #	Product Code	M-Care Cleansing Cloth Description	Quantity (Cases)	Quantity (Eaches)
46651	7952	M-CARE CLEANSING CLOTH 2PK		
47524	7952	M-CARE CLEANSING CLOTH 2PK		
49247	7952	M-CARE CLEANSING CLOTH 2PK		
49782	7952	M-CARE CLEANSING CLOTH 2PK		
50894	7952	M-CARE CLEANSING CLOTH 2PK		
50899	7952	M-CARE CLEANSING CLOTH 2PK		
50904	7952	M-CARE CLEANSING CLOTH 2PK		
51181	7952	M-CARE CLEANSING CLOTH 2PK		
52169	7952	M-CARE CLEANSING CLOTH 2PK		
53283	7952	M-CARE CLEANSING CLOTH 2PK		
54171	7952	M-CARE CLEANSING CLOTH 2PK		
54956	7952	M-CARE CLEANSING CLOTH 2PK		
55721	7952	M-CARE CLEANSING CLOTH 2PK		
56302	7952	M-CARE CLEANSING CLOTH 2PK		
47851	7954	M-CARE CLEANSING CLOTH 2x4PK		
47880	7954	M-CARE CLEANSING CLOTH 2x4PK		
47940	7954	M-CARE CLEANSING CLOTH 2x4PK		
48497	7954	M-CARE CLEANSING CLOTH 2x4PK		
51512	7954	M-CARE CLEANSING CLOTH 2x4PK		
52339	7954	M-CARE CLEANSING CLOTH 2x4PK		
52381	7954	M-CARE CLEANSING CLOTH 2x4PK		
52386	7954	M-CARE CLEANSING CLOTH 2x4PK		
52424	7954	M-CARE CLEANSING CLOTH 2x4PK		
53200	7954	M-CARE CLEANSING CLOTH 2x4PK		
54026	7954	M-CARE CLEANSING CLOTH 2x4PK		
54852	7954	M-CARE CLEANSING CLOTH 2x4PK		
55337	7954	M-CARE CLEANSING CLOTH 2x4PK		
55739	7954	M-CARE CLEANSING CLOTH 2x4PK		